

COVERAGE

Coverage Pricing Information

Coverage Subscription

A paid monthly subscription will need to be purchased for each service wishing to use Coverage. If there are multiple services under one provider that wish to use Coverage each service must have their own subscription.

Use of the services is outlined in the Coverage Terms of Service, which is available at <https://umbrella.solutions/coverage>. The subscription allows an administrator to create additional administrators and unlimited users for your service at no additional cost. Pricing for a service subscription can be found at <https://umbrella.solutions/coverage>.

Trial Subscriptions

When you first sign up to Coverage, we may offer a free trial, based on the terms specified at the time. If you choose to continue using our services after the trial period has expired, then you'll be billed from the commencement of the first month following completion of the trial. If you choose not to continue using our services following a trial, your subscription will end.

Payments

Monthly subscriptions are paid in advance by using a credit card registered via our secure payment system. Monthly invoices will be sent to your registered email address.

Payment by cheque or EFT is only allowable if paid annually in advance. Payment details will be included on the invoice issued at the time of request. Access to the services will be made available upon receipt of payment.

Taxes and third party fees for your use of our services

You are responsible for paying all other external fees and taxes associated with your use of our services wherever levied (e.g. your internet fees). Subscription fees are shown exclusive of GST. We will collect GST in addition to the subscription fee.

Additional services

Depending on where you're based and how you use our services, you may be able to take advantage of additional services that Umbrella Solutions offers. These might incur an additional fee that we'll let you know about when you sign up for those services.

Importance of timely payments

In order to continue accessing our services, you need to make timely payments. To avoid delayed or missed payments, please make sure we have accurate payment information. If we don't receive timely payments, we may suspend access to your subscription until the payment is made.

Changes to Pricing Information

This pricing information may change from time to time. As with any other changes to our terms, changes to the pricing information won't apply retrospectively. If you're a current subscriber, we'll give you 60 days' notice before making a change.

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